



Section **1**

Introduction



Welcome to the Bracknell Forest Homes' Shared Owners Handbook

This handbook provides you with general information about the terms of your lease, how you pay your rent, your responsibility for repairs and opportunities to get involved. Not all shared ownership leases are the same and this handbook is only a guide. If you cannot find an answer to your query in this handbook then please refer to your lease. We have provided this handbook to give you the basic information that you need to help you to make the most of your home. Please keep this in a safe place as you may want to refer to it in the future. Alternatively, you can find a copy on our website, www.bracknellforesthomes.org.uk

Alternative formats

If you require this handbook in another format it can be provided on CD or audio tape or in large print or Braille for those who need it.

If English is not your first language and you need a translation, we can provide one for you. If you would like this document in another language or format, or if you require the services of an interpreter to access the handbook, please contact us on freephone: ☎ **0800 692 3000 or 01344 382800**

এই ডকুমেন্ট অন্য ভাষায়, বড় প্রিন্ট আকারে এবং অডিও টেপ আকারেও অনুরোধে পাওয়া যায়।

本文件也可應要求，製作成其他語文或特大字體版本，也可製作成錄音帶。

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formie audio.

本文件也可應要求，製作成其它語文或特大字體版本，也可製作成錄音帶。

Este documento encontra-se também disponível noutros idiomas, em tipo de imprensa grande e em formato áudio, a pedido.

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਆਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਾਰਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

Este documento también está disponible y puede solicitarse en otros idiomas, en letra grande y formato de audio.

यदि तपाईं यस कागजातलाई अन्य भाषा अथवा ढाँचामा चाहनुहुन्छ भने, अथवा यदि तपाईंलाई एकजना दोभाषेको सेवाको आवश्यकता परेको भए, कृपया हामीसित सम्पर्क गर्नुहोला ।