

Where to find information — a guide to our website



Much of our information is available electronically on our website at www.bracknellforesthomes.org.uk. Customers can also information in alternative formats by calling 0800 692 3000.

The website is available to members of the public and has leaflets (which overview our policies), news, events and general information plus tools like pay rent and report repairs.

The website has a listed menu structure on the left handside. The website includes items like getting involved, repairs and maintenance, publications and about us. Once you click on these items there may be sub-menus.

Customers can pay their rent, report repairs and anti-social behaviour and complete satisfaction forms or report complaints or compliments on the website. There is a call back service where customers can request to be called back by a member of staff between certain times.

The website has accessibility tools including text size, languages and colour contrast at the top of the screen. There is also a link to Google translation, which translates the website into alternative languages.

What's been added recently

- Events calendar
- Call back service
- Leaseholder information
- Questions and answers

Quick guide

Make payments or report repairs or anti-social behaviour by following these links and instructions

Alternative format buttons

Contact us includes opening hours, maps, and other useful information

Click here to return to homepage

Menus and sub-menus
Find subjects here including publications, FAQs, repairs and maintenance, landscaping services, NEAT, Sheltered Housing, Adaptations for your home, About your rent, Major works, Leaseholders, About us, Useful links and information, Publications and news releases, Careers

Find out about the organisation, its makeup and governance

Find news, handbooks, Spotlight, leaflets, annual reports here

W3C compliance logo shows we meet world wide web accessibility standards

Latest news and events will appear here, then they are archived under publications and news releases

Google translations

Adverts including leaflets, call back service, event calendar appear on the right handside of pages

If there is anything you would like to see on the website that is not already there please contact Mike Morrissey on 01344 382824 or email mike.morrissey@bracknellforesthomes.org.uk