

# Who to contact?



Bracknell Forest Homes or  
Bracknell Forest Council?

## Call Bracknell Forest Homes for enquiries about:

-  Adaptations
-  Anti-social behaviour
-  Garage lettings
-  Housing rent and arrears
-  Housing repairs / improvements
-  Landscaping on housing estates
-  Leaseholders
-  Leasehold services and service charges
-  Lettings and empty properties
-  Neighbourhood Estate Action Team
-  Repairs and maintenance
-  Sheltered housing
-  Tenancy matters
-  Welfare benefits advice for tenants and leaseholders

Please call **Bracknell Forest Homes** on  
freephone: **0800 692 3000** or  
**01344 382800**

Email: [bfh@bracknellforesthomes.org.uk](mailto:bfh@bracknellforesthomes.org.uk)  
Website: [www.bracknellforesthomes.org.uk](http://www.bracknellforesthomes.org.uk)

To write to us or visit our office our  
address is:  
Berkshire Court  
Western Road  
Bracknell  
RG12 1RE  
Opening hours are:  
Monday to Friday 8.30am to 5pm.  
Weekends and Bank Holidays office is closed.

**Please turn over**

**Please contact Bracknell Forest Council if you have any enquiries or issues relating to:**

- Bins / refuse collection / refuse tip / waste recycling
- Blue badges
- Council Tax
- Council Tax and Housing Benefit
- E+ cards
- Education
- Environmental Health
- Highways - footpaths and roads
- Housing advice - Housing register, Choice Based Lettings
- Planning
- Social services for adults
- Social services for children
- Street lighting



Please call **Bracknell Forest Council** on:  
**01344 352000**

minicom: 01344 352045

DX: 33611

Email:

[customer.services@bracknell-forest.gov.uk](mailto:customer.services@bracknell-forest.gov.uk)

Website: [www.bracknell-forest.gov.uk](http://www.bracknell-forest.gov.uk)

Bracknell Forest Council have two walk-in receptions:

Easthampstead House

Town Square, Bracknell, Berkshire,  
RG12 1AQ

Time Square

Market Street, Bracknell, Berkshire,  
RG12 1JD

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